WebLandscapes

Step-by-step guide

Forward every email at your domain to the inbox you already use

When you finish, mail sent to any address at your domain (info@, hello@, anything@) arrives in the inbox you already read, like your Gmail. It's free, it uses Cloudflare Email Routing, and it takes about 15 minutes. We recorded every step on November 16, 2026 on weblanscapes.com, a misspelling of our name that we own, so mail sent to the wrong spelling still reaches us. Cloudflare changes its screens often. If a button has moved or has a slightly different name, look for the closest match.

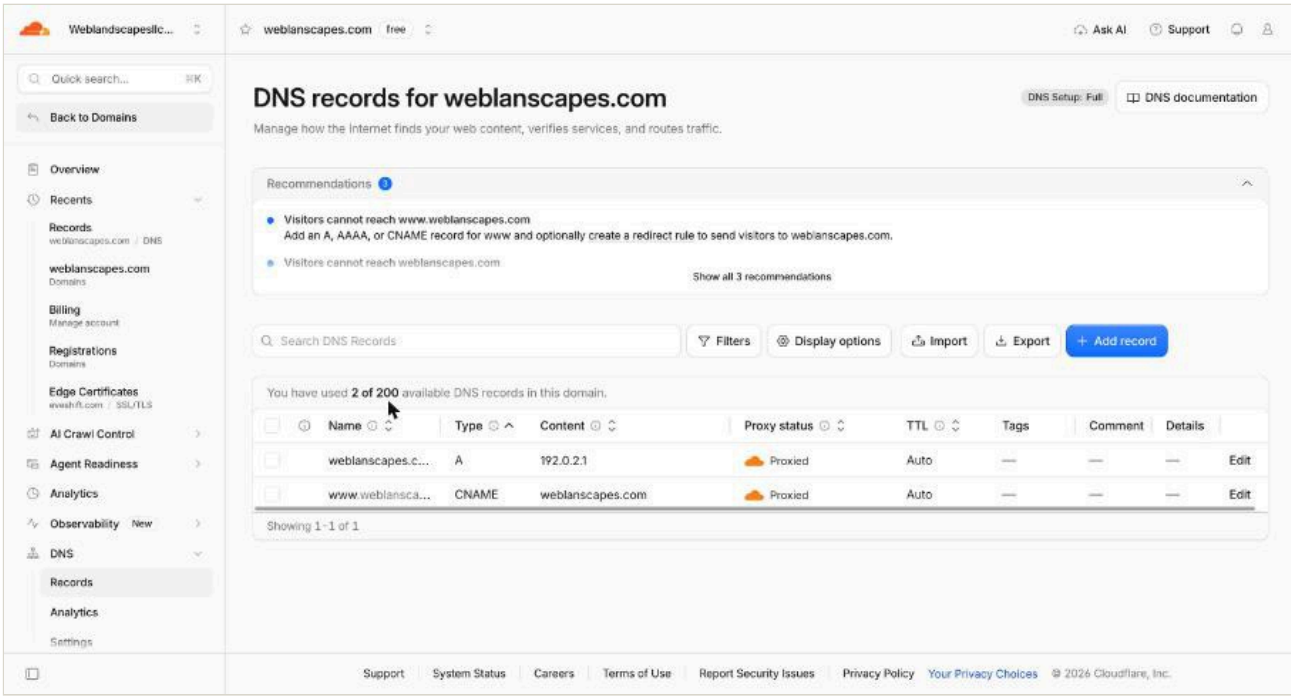
Stop first: do you already have email at this domain?

If you already send and receive email at this domain with Google Workspace, Microsoft 365 or any other email service, don't do this. Forwarding replaces your domain's mail settings, and your current mailbox would stop getting new mail the moment you switch it on.

Check before you change anything:

1. Ask yourself: "Do I log in anywhere to read email at this domain?" If yes (Gmail with your domain address, Outlook, GoDaddy email, Zoho and so on), stop here and write to us.

2. In Cloudflare, open your domain and go to **DNS** > **Records**. Look at the **Type** column for rows that say **MX**.



   - No MX rows, like ours above: your domain gets no email today. Go ahead.
   - MX rows that mention `google.com`, `outlook.com`, `secureserver.net`, `zoho` or anything else: your domain already has email. Stop and write to us. Never delete MX rows to make room for forwarding.
   - MX rows that say `route1.mx.cloudflare.net`, `route2...` and `route3...`: forwarding is already on. Skip to "Add the inbox to forward to".

What you need

- Your domain in your own Cloudflare account, using Cloudflare's nameservers. In your Cloudflare account's list of domains it says **Active**. If your domain is still at GoDaddy or another company, move it first with our guide: weblandscapes.com/guides/move-domain-godaddy-to-cloudflare/
- Your Cloudflare login.
- The inbox you want the mail to arrive in, open in another tab or on your phone. Cloudflare sends one email there to check it's yours.

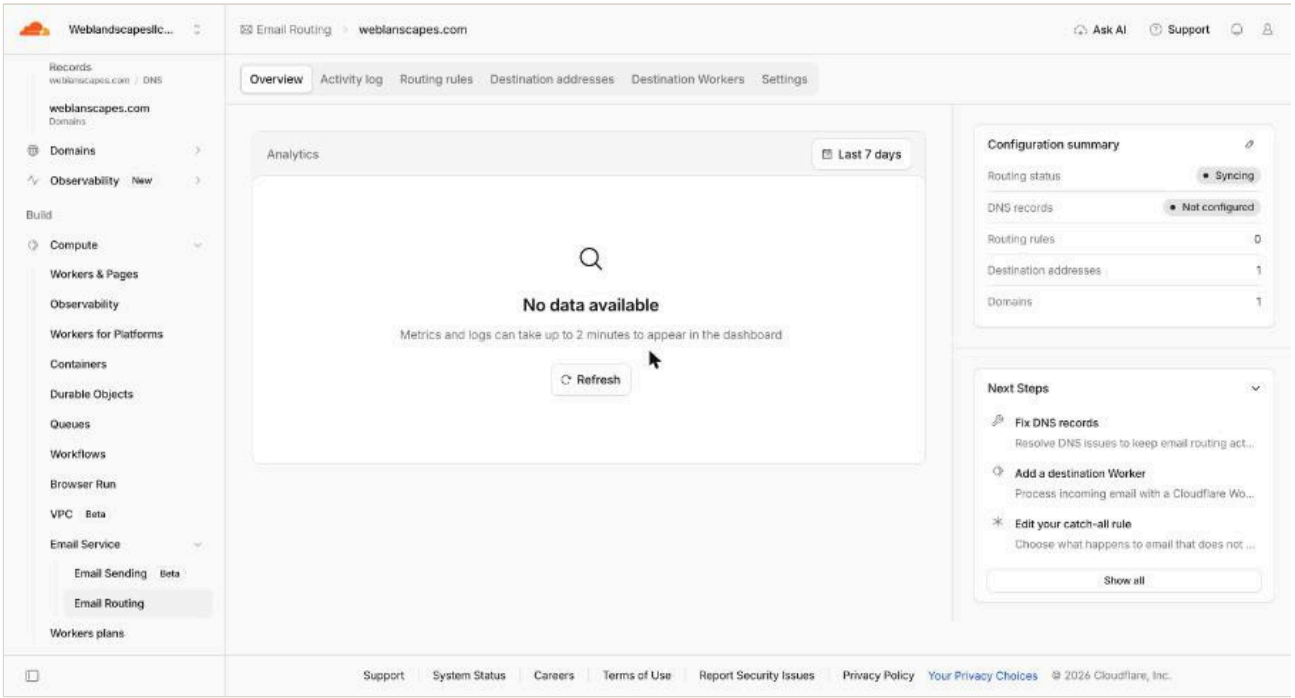
Catch-all or single addresses

A **catch-all** forwards every address at your domain, even ones you never planned: info@, sales@, a misspelled name. A **single address** (Cloudflare calls it a custom address) forwards only the names you list, like info@, and mail to anything else bounces back to the sender.

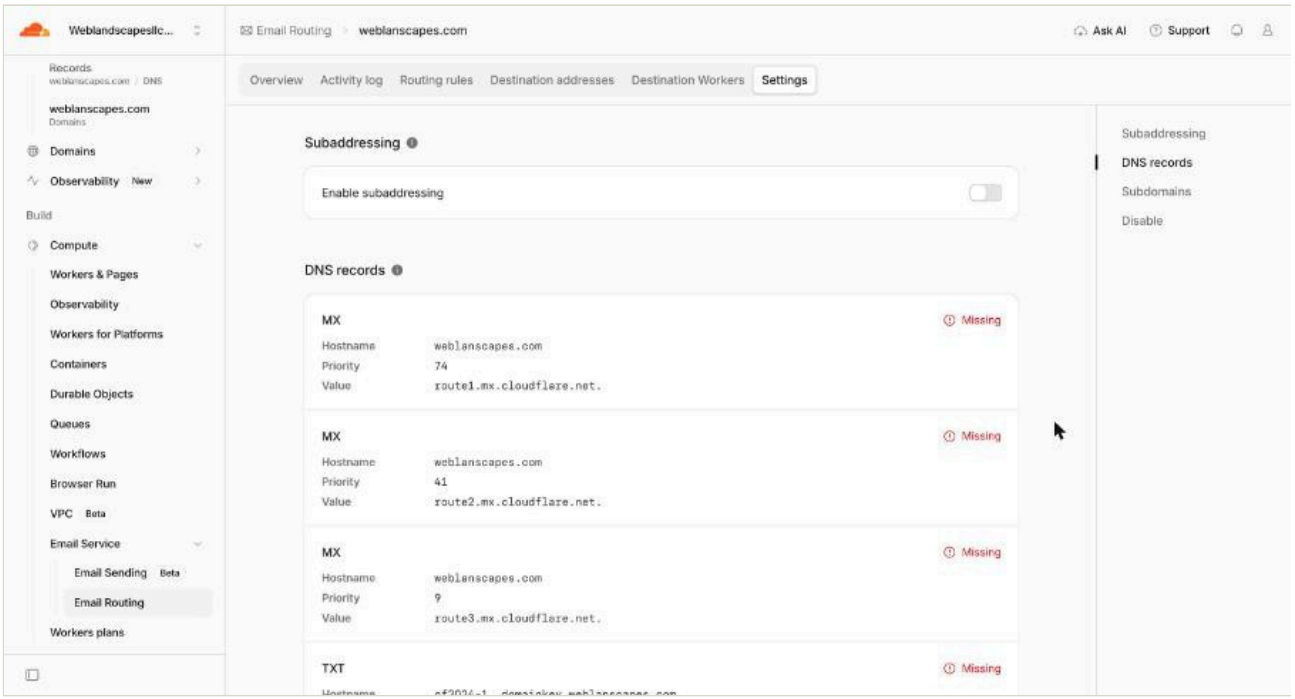
- A catch-all suits a second domain or a misspelling of your name, where the point is that nothing gets lost.
- Single addresses suit your main domain. A catch-all there also collects spam sent to made-up names. You can start with a catch-all and switch later in two minutes.

Turn on Email Routing

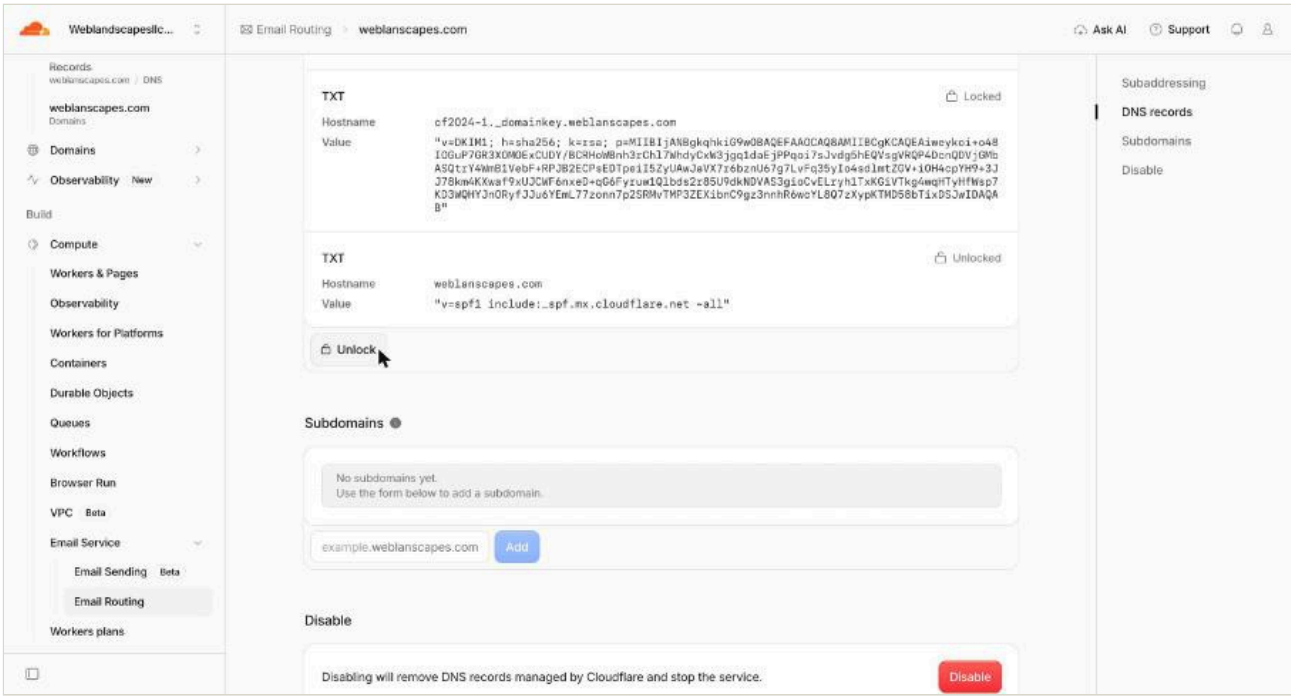
1. In Cloudflare, in the left menu, go to **Compute** > **Email Service** > **Email Routing**, and pick your domain. Some accounts also show **Email** > **Email Routing** in the domain's own menu.
2. The first time, Cloudflare walks you through a short setup. If it asks you to create an address straight away, you can skip that part; you'll set the addresses below.
3. On the **Overview** tab, the **Configuration summary** shows **DNS records: Not configured** until Cloudflare's records are in. Under **Next Steps**, click **Fix DNS records**.



4. The **Settings** tab lists the records Cloudflare needs: three **MX** rows and two **TXT** rows, each marked **Missing**. Use the button there to add them, and confirm. Cloudflare adds them for you; don't type them yourself. The numbers in the **Priority** lines are different for every domain, so never copy ours.



5. Success looks like the rows no longer saying **Missing**, and the **Overview** showing the DNS records as configured. It can take a few minutes; click **Refresh** on the Overview.

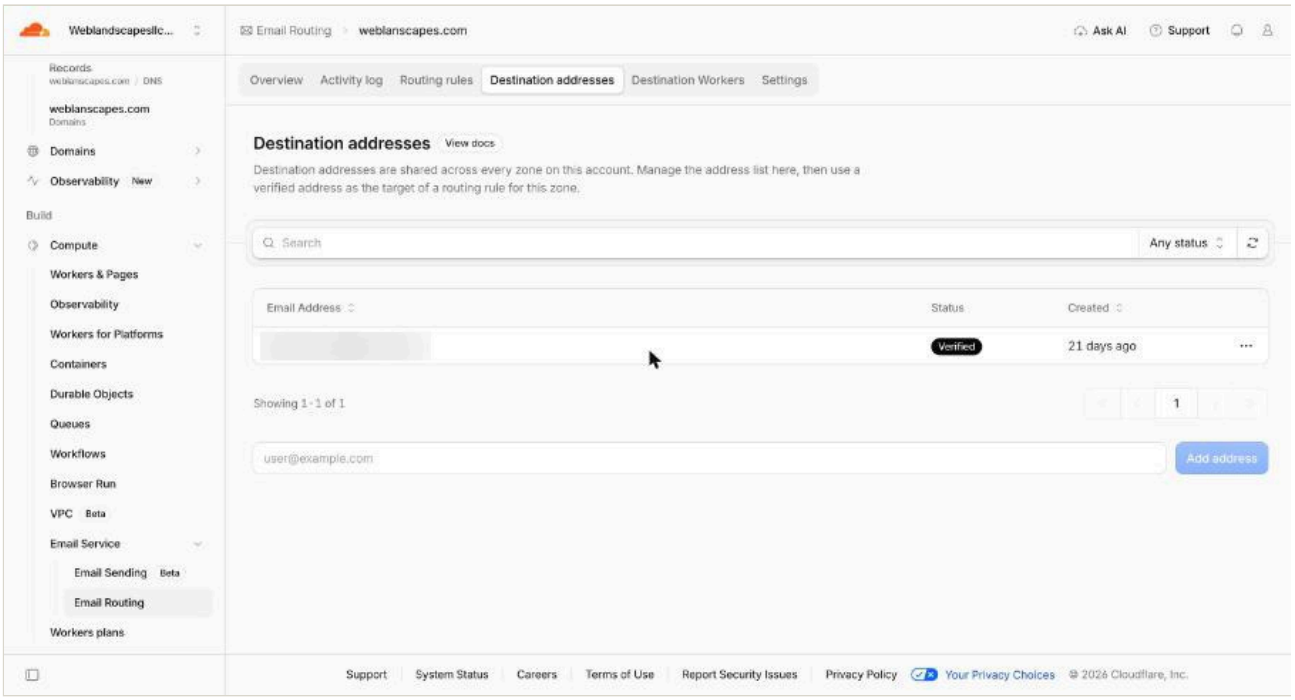


   Leave these records as they are. The **Disable** button at the bottom of Settings turns forwarding off again and removes them.

If Cloudflare says other MX records are in the way, your domain already gets mail somewhere else. Stop and go back to "Stop first".

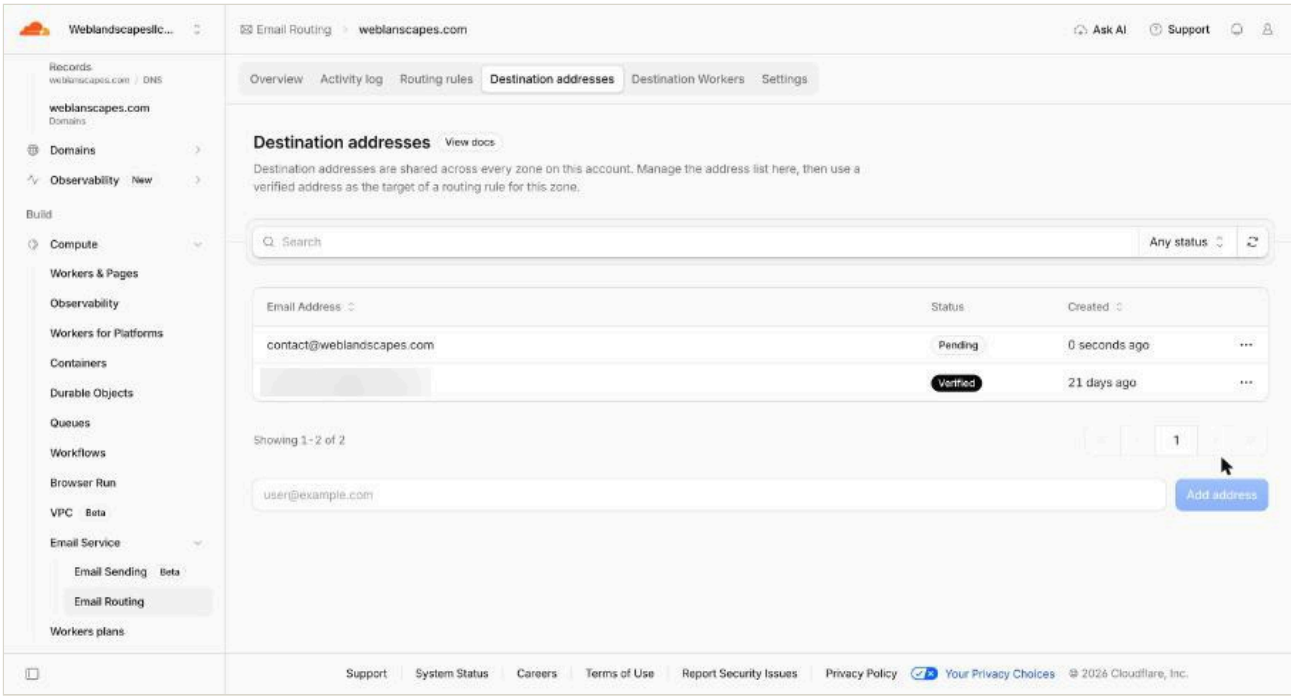
Add the inbox to forward to

1. Open the **Destination addresses** tab. Ours already had one address from an earlier setup; yours may be empty.



2. Type the address of the inbox you read in the box at the bottom (it shows `user@example.com`) and click **Add address**.

3. The address appears with the status **Pending**.

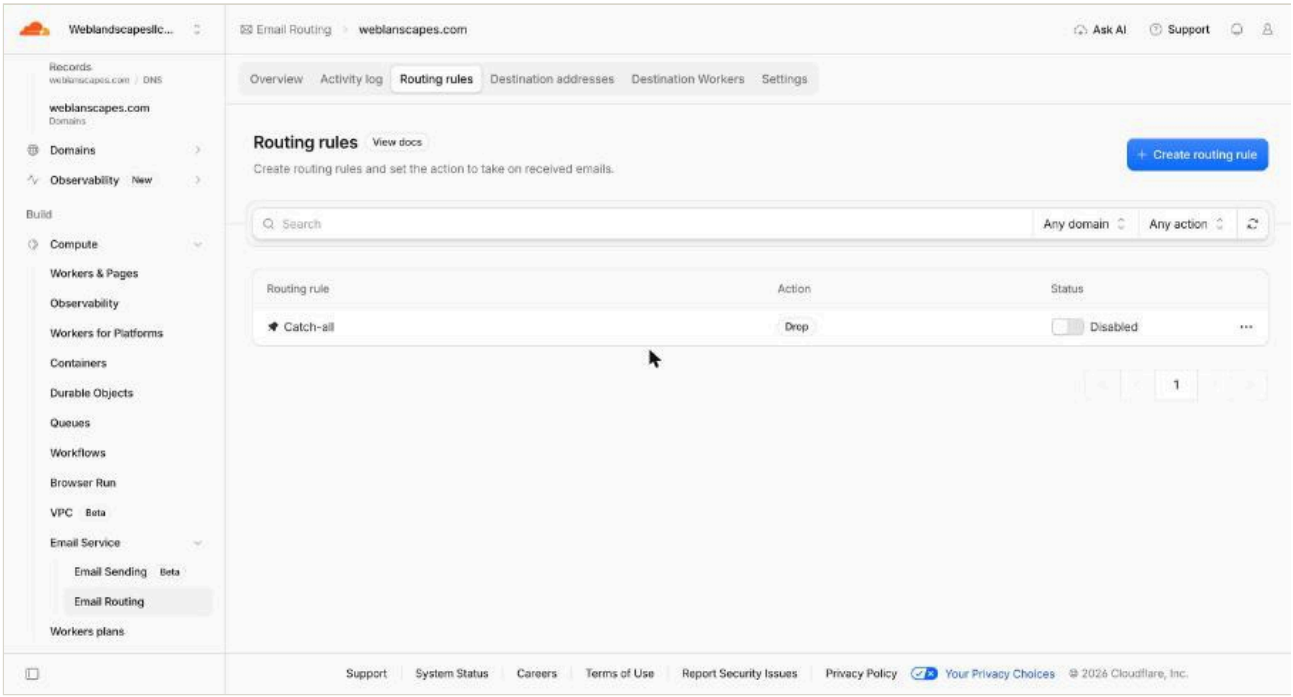


4. Cloudflare sends an email to that inbox asking you to verify the address. Open it and click **Verify email address**. If it isn't there within five minutes, look in **Spam** or **Junk**, and in Gmail's **Promotions** and **Updates** tabs. You can resend it from the **...** menu at the end of the address's row.
5. Success looks like the status changing to **Verified** (click the refresh button next to **Any status** if it doesn't change on its own).

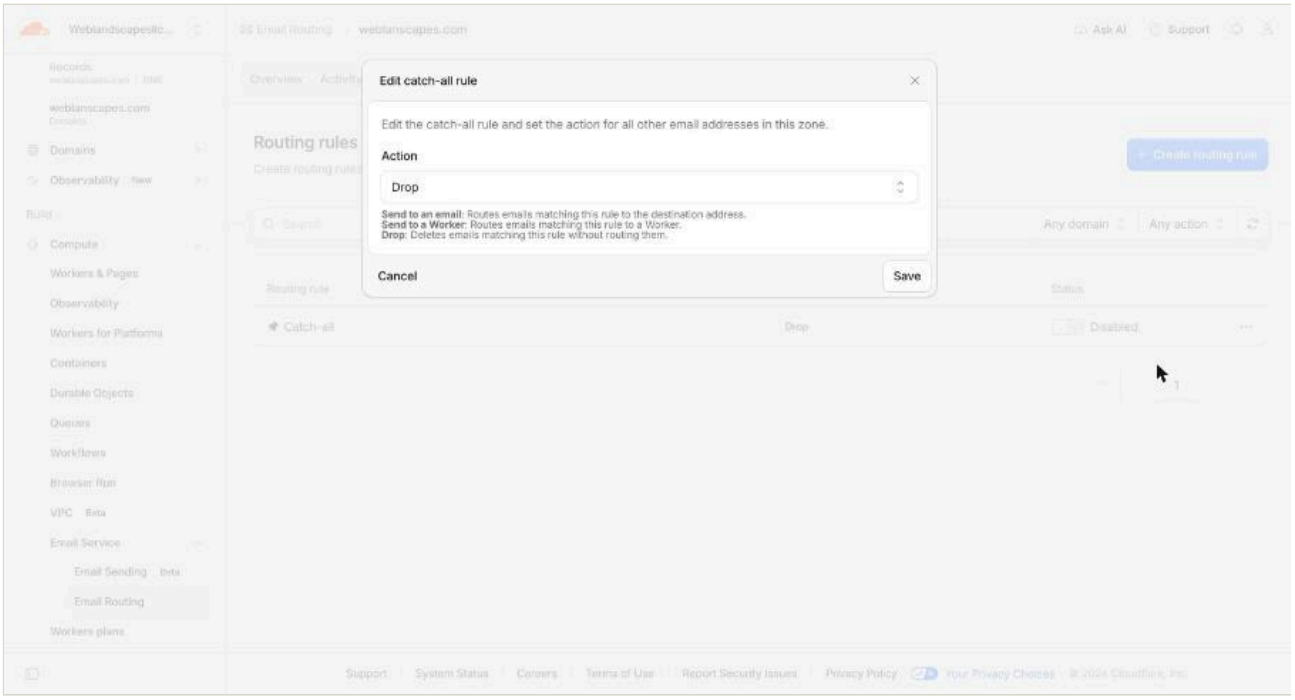
Nothing is forwarded to an address until it says **Verified**.

Turn on the catch-all

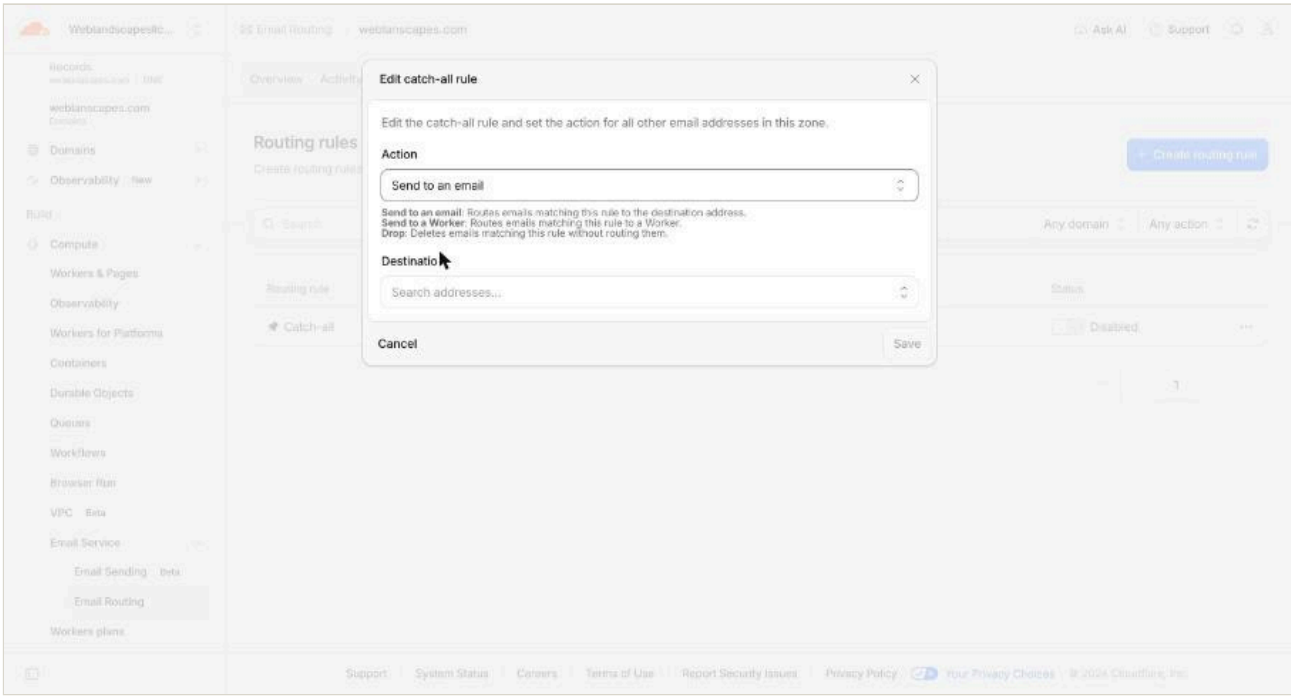
1. Open the **Routing rules** tab. There's always a **Catch-all** row. Until you change it, its **Action** is **Drop** (mail is thrown away) and its **Status** is **Disabled**.



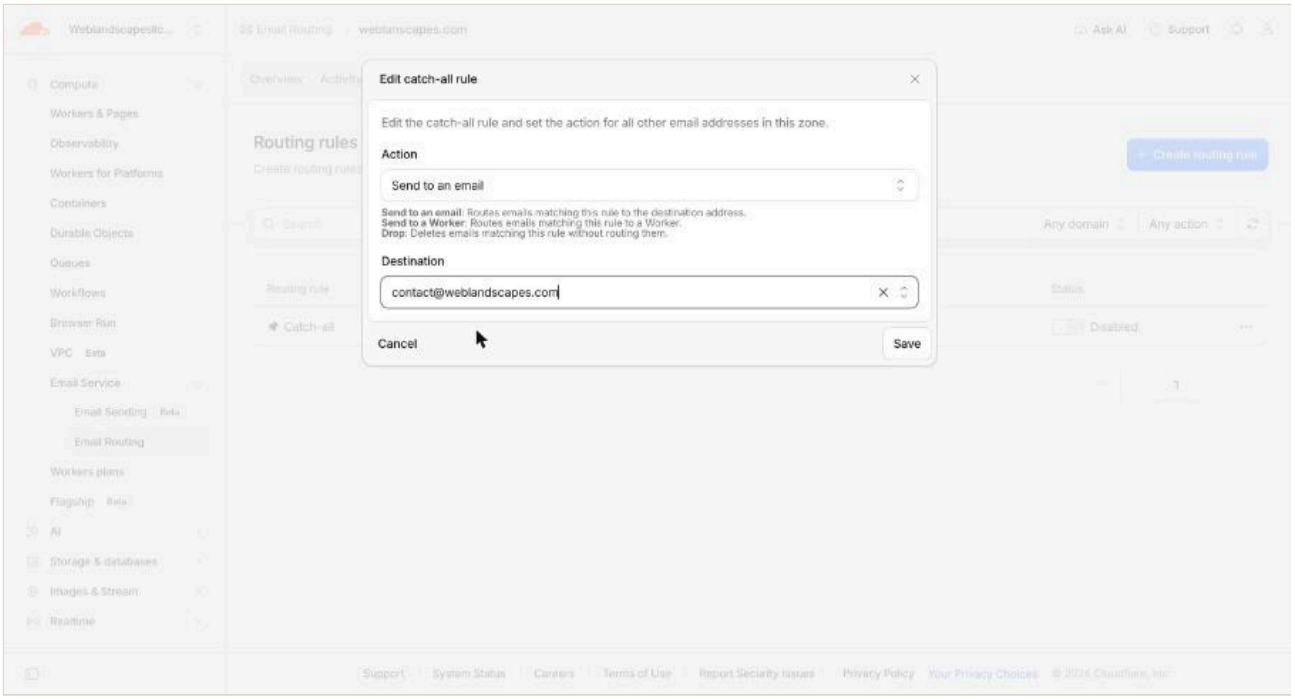
2. Click the **...** at the end of the **Catch-all** row and choose to edit it. The **Edit catch-all rule** window opens with **Action: Drop**.



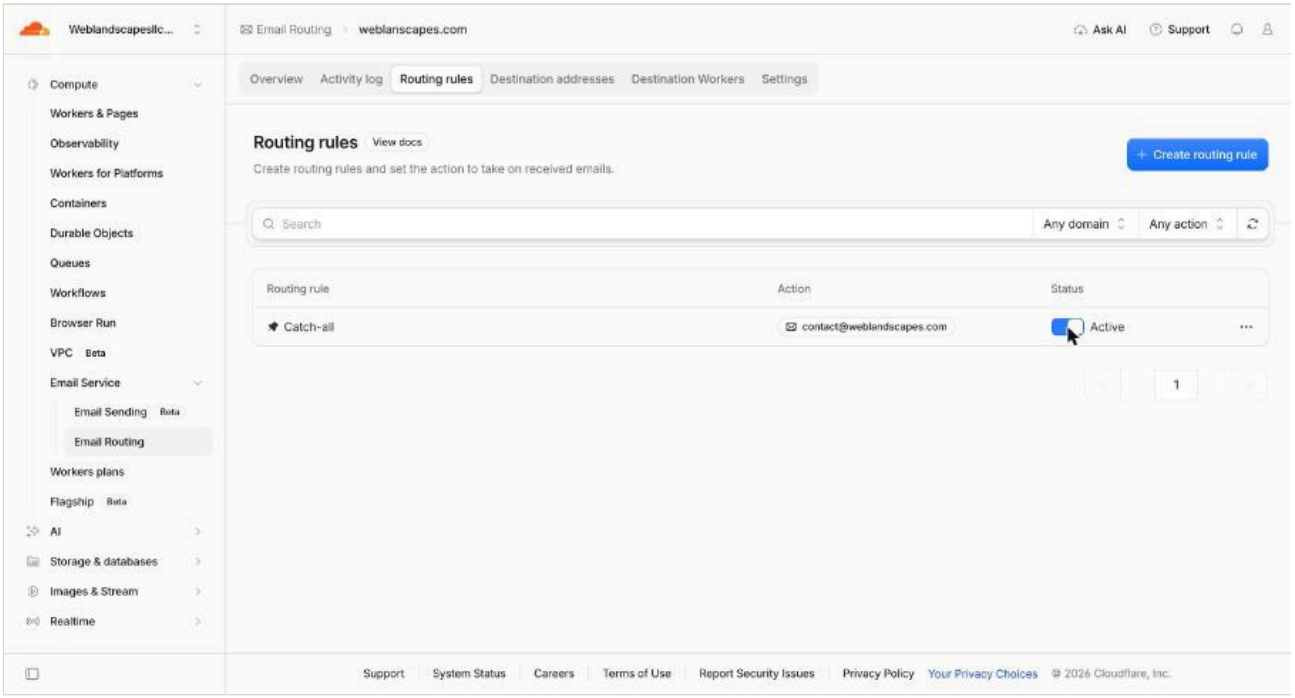
3. Open the **Action** list and choose **Send to an email**. A **Destination** box appears.



4. Click **Destination** and pick your verified inbox. Click **Save**.



5. Back on **Routing rules**, the **Action** now shows your inbox. Turn on the **Status** switch so it says **Active**.



Success looks like **Catch-all**, your inbox address, and **Active**.

Single addresses instead

On **Routing rules**, click **Create routing rule**. In **Custom address**, type the part before the @ (for example `info`). Set **Action** to **Send to an email**, pick your verified inbox in **Destination**, and click **Save**. Repeat for each address you want. Leave the catch-all **Disabled** so other names bounce.

Test it

Send the test from a different account than the one you forward to. Gmail hides a message that comes back to the account that sent it, so a test from your own inbox looks like a failure when it isn't.

1. From your phone, from any other email account, write to a made-up address at your domain, such as `test-today@` followed by your domain. With single addresses, write to each one instead.
2. Within a few minutes it should be in your inbox. Check **Spam** too; if it's there, mark it **Not spam** so the next ones land in your inbox.
3. If nothing arrives, open the **Activity log** tab in Email Routing. Each message shows what happened to it: forwarded, dropped or rejected, and why.

Spam from the catch-all

A catch-all accepts mail for every made-up name, so spammers who guess addresses (admin@, billing@, random names) get through. If spam builds up:

- Switch to single addresses: create a rule for each address you really use, then turn the catch-all's **Status** off.
- To stop the catch-all right away, turn its **Status** switch off. Mail to names without their own rule then bounces.

Replying: this is receive-only

Forwarding only receives. When you reply, the reply goes out from your own inbox (your Gmail address, for example), not from your domain, and your customer sees that address. Some email apps let you type your domain address as the sender, but those messages aren't recognized as coming from your domain, so they often land in spam.

To send as name@yourdomain.com, you need a real business mailbox. Our guide covers it step by step: weblandscapes.com/guides/google-workspace-business-email/. Switching to one later means turning forwarding off first (**Settings** > **Disable**), because the two can't run on the same domain.

Troubleshooting

The verification email never came. Check Spam, Junk, Promotions and Updates. Resend it from the **...** menu on the address's row. Check the address for typos; if it's wrong, delete the row and add it again.

The status stays Pending. The link wasn't clicked, or you clicked one in an older email. Resend it and click the newest one.

Mail to your domain bounces. Check that the catch-all (or the single address) is **Active** and sends to a **Verified** address, and that **Settings** shows no record as **Missing**.

The records still say Missing. Wait a few minutes and click **Refresh**. If they stay missing, check that your domain says **Active** in Cloudflare.

Cloudflare says other MX records are in the way. Your domain already has email. Stop and write to us before you remove anything.

The test landed in Spam. Mark it **Not spam**. Forwarded mail sometimes starts there.

Turn it off

Email Routing > **Settings** > **Disable**. Forwarding stops at once and mail to your domain bounces. To pause only the catch-all, turn its **Status** switch off on **Routing rules**.

If anything here doesn't match what you see, write to us and we'll help you finish it.

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The screenshots come from our own accounts on November 16, 2026, with personal details blurred. Cloudflare changes its screens often, so a label or a step may look different when you follow it.